# NETWORK ADEQUACY SOLUTIONS

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## Let us assist in your network adequacy monitoring activities so you can focus on serving your members

At Trilogy Health Solutions (THS), we understand the importance of ensuring all members have adequate and timely access to providers and facilities. Keeping a pulse on network adequacy at all times is vital to ensuring this access for your members when they need it most. An inadequate network can lead to unnecessary patient anxiety, reduced or delayed access to care, and increased overall costs. It is essential for health plans to employ effective monitoring and management strategies to ensure that provider networks meet the needs of beneficiaries and the requirements of state or federal oversight agencies.

THS provides customizable network solutions for monitoring the *adequacy* of your provider network and managing the *accuracy* of your provider data. Utilizing guidelines governing your network adequacy criteria, including health plan, state, and federal guidelines, our sophisticated analysis and geo-mapping tools provide you with reporting and summaries that are complete, concise, and actionable. THS's network solution removes the time-consuming and costly administrative burden of performing your own network reviews and lets you focus your energy where it matters most – on your members.

# CUSTOMIZABLE NETWORK SOLUTION OFFERINGS



- → Mapping members, providers, and facilities at an address, zip code, or county level
- → Identification of provider and facility gaps utilizing state-specific adequacy standards and development of clear options for remediation
- → Review provider data compared to health plan directory information to identify address errors or inconsistencies
- → Perform data checking to ensure valid address information and format in accordance with postal standards
- → Development of provider data discrepancy remediation and data standardization plans

#### NETWORK MAPPING

THS quickly and accurately helps you visualize where members, providers, and facilities are located within the service area and in relation to each other. Maps can be customized with additional detail such as roads, zip code outlines, or other demographic and geographic data.





#### GAP IDENTIFICATION

Immediately identify members that don't have adequate access to providers and facilities based on established time and distance standards. THS's analysis capabilities provide accurate, road-based time and distance rings compared to linear-distance circles. With these identified gaps, THS can develop remediation plans to assist in networks reaching full compliance to established standards.



### ADDRESS ERROR IDENTIFICATION & REMEDIATION

Having clean and error-free provider addresses is a vital component for beneficiaries being able to access providers as well as to appropriately review network adequacy. THS identifies addresses with potential errors and provides remediation plans to standardize and clean provider address data. Additionally, THS can assist with the data cleaning and remediation efforts.

PROVIDER INFORMATION	CORRECTED INFORMATION	REMEDIATION NOTES
Mark Johnson 10800 W Capital Dr Urbandale, WI 50322	Mark Johnson 205 Valley Ave West Bend, WI 53095	Complete address identified as incorrect.
Rhonda Attwell 1610 Miller Pkwy West Milwaukee, WI 53214	Rhonda Attwell 1610 <mark>Miller Park Way</mark> West Milwaukee, WI 53214	Correct address is Miller Park Way, not Miller Pkwy.
Chandra Asan 888 Thackeray Trl Waukesha, WI 53188	Chandra Asan 888 Thackeray Trl <b>Oconomowoc,</b> WI <b>53066</b>	Address lists incorrect city and zip code.

CONTACT TRILOGY HEALTH SOLUTIONS TODAY FOR MORE INFORMATION consulting@trilogycares.com