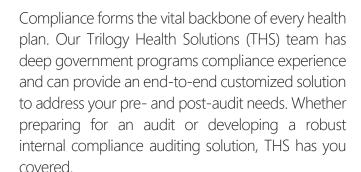
## COMPLIANCE PROGRAM AUDITING SOLUTIONS



With decades of Medicare and Medicaid health plan experience, we understand the importance of integrating compliance into all aspects of your business operations. As such, we also offer healthcare policy and regulation review and interpretation for your organization to help you translate new requirements into practical business solutions.

## CUSTOMIZABLE COMPLIANCE PROGRAM AUDITING SOLUTIONS



- → Develop compliance audits customized specifically for your health plan
- → Support your team before, during, and after audits including performing mock audits, interviewing plan employees, and responding to any requests from auditors
- → Develop a comprehensive compliance audit plan and train your employees to conduct future auditing
- → Review and ensure health plan operational policies and procedures meet all contractual requirements

## TOPIC AREAS OF COMPLIANCE AUDITING ASSISTANCE

- ✓ Enrollment and Disenrollment
- ✓ Care Management
- ✓ Coordination of Services with External Entities
- ✓ Provider Network and Access
- Marketing and Member Materials
- ✓ Members Rights and Responsibilities
- ✓ Appeals and Grievances
- ✓ Quality Assessment/ Performance Improvement
- ✓ Contract Mandated Timelines
- ✓ Reports & Data

- ✓ HIPAA
- ✓ Program Integrity
- ✓ Subcontracts
- ✓ Coordination of Benefits
- ✓ Policies and Procedures

CONTACT TRILOGY HEALTH SOLUTIONS TODAY FOR MORE INFORMATION consulting@trilogycares.com